

We take a personalised approach

What do we mean by personalised? www.dictionary.com defines personalised as ;

person-al-ise verb (used with object), -ised, -ising.

1. to have marked with one's initials, name, or monogram: to *personalise* stationery.
2. to make personal, as by applying a general statement to oneself.

We like to think we are there, when and if you need us. So a few standard “rules” we have are;



- We will contact you from time to time with a review if you wish
- We will listen to you when you call us
- We will call you back, promptly!
- We will return emails, promptly!
- We are happy to quote your needs



- We will not push our ideas or concepts on you nor make you feel obliged to use our services

Control Zone’s personalised approach allows you to choose the choices that suit you! We are happy to work at your premises, our offices or remotely, whichever suits you. We will work towards a goal that you or we establish as your focus.

Our background in small to medium sized manufacturing and service industries (over 40 years) is complimented with a few years of working internationally as head of an international company (based in France) as Product and Business Development Manager. Click to download John’s bio
...<http://www.controlzone.com.au/johnhadfield>

We at Control Zone like to think that experience provides us with a skill set seldom found. All these skills are available to you, to assist in achieving your goals.

Following are a few personalised approaches we can look at together;

“How’s your engine running?”

Perhaps you have your car serviced and tuned every few months? Your mechanic talks with you about what needs replacing, repairing or even when to trade in! Control Zone aims to work with you to discover how your business engine is running?

- Is your battery flat?
- Do you need a jump-start?
- How is the business performing?
- Do we together, need to replace some spark plugs, give your business a tune up?
- Ever notice that if your business is running rough, perhaps your personal life is also?

Sometimes it’s just a matter of asking the right questions!

- Email us for a personal 60 minute meeting
- Take the Business Self Assessment Test
http://www.controlzone.com.au/_literature_73110/Self_Assessment_Test

Are your systems working?

How often have you stepped back and had an independent assessment of your;

- *Business Applications:* Word, Excel, MYOB, QuickBooks, FileMaker, Corel... to name a few. We can look at improving your professional approach.
- *Single Outlay / Multiple Returns:* Is there a small seemingly inconsequential improvement you can make that will save you, say \$10, every time you perform that task? Sound insignificant? How about if you do it twice an hour = \$20 and you have 3 staff, what if you do it as well, therefore could be \$80 per hour x 8 hours per day = 5 days per week! Get the picture! Don't miss opportunities to vastly improve your processes.

We have built an ISO9002 rated system from the ground up. Maintaining it successfully and auditing several other companies for the last few years. We are confident we can work with your system and maybe even streamline the rough spots to make life easier.